Transparency Statement in relation to Academy use of Zoom

The Academy uses Zoom for meetings, live events and webinars. Zoom provides videotelephony and online chat services through a cloud-based peer-to-peer software platform. You can learn more about Zoom and the services they provide here.

Who is the Data Controller of my Zoom data?

Both the Academy (as a Host) and Zoom (as a service provider) are data controllers when you use Zoom.

The Academy, as the Host of the meeting is the data controller for “customer content” or “in-session” information and Zoom is the data processor.

Customer content or in-session information refers to meeting content, including information shared during meetings, information about participants in meetings and any recordings of meetings.

As a paid license user, the Academy is a data controller for staff using Zoom licenses issued by the Academy.

Zoom is also a data controller because they need to collect some of your personal data to provide the service.

What data does Zoom collect?

Zoom outline what they collect in their privacy statement. See the other useful links section at the end of this document.

You can view the data Zoom collects by visiting your user profile in the zoom client.

Where is data stored?

Zoom allows paid users to opt-in to specific data centre regions. We have selected our recordings to be stored in Europe. Data in transit is processed in Europe and the United States.

If you are a resident of the European Economic Area (EEA), and your personal data is transferred outside of the EEA, Zoom will:

- Process it in a territory which the European Commission has determined provides an adequate level of protection for personal information; or
- Implement appropriate safeguards to protect your personal information, including transferring it in accordance with applicable transfer mechanism, including the European Commission’s standard contractual clauses.

Who has access to my data?

In the Academy a limited number of administrative staff have access to your data. Other parties who have access to your data are Zoom and their sub-processors.

Recorded events and webinars are often steamed directly to YouTube or uploaded to YouTube for public access.
Data Subject Rights

*Remember that under the terms of the General Data Protection Regulation (GDPR) (2016), you are entitled to request access to a copy of your data, to have your data amended, to request that unlawful processing cease, or that your data be erased.*

You can learn how to exercise your rights under the GDPR when using Zoom at the following link [Zoom and GDPR](#).

For enquiries or to make a complaint please contact the Academy’s Data Protection Officer at: [dataprotection@ria.ie](mailto:dataprotection@ria.ie) or phone 00-353-1-6762570

To appeal a data protection decision please contact the Office of the Data Protection Commissioner, 21 Fitzwilliam Square South, Dublin 2, D02 RD28, Ireland.

Other useful links

- [Zoom Privacy Statement](#)
- [Zoom Legal and Compliance](#)
- [Zoom Security](#)

Data Protection Officer,

Royal Irish Academy, revised April. 2021